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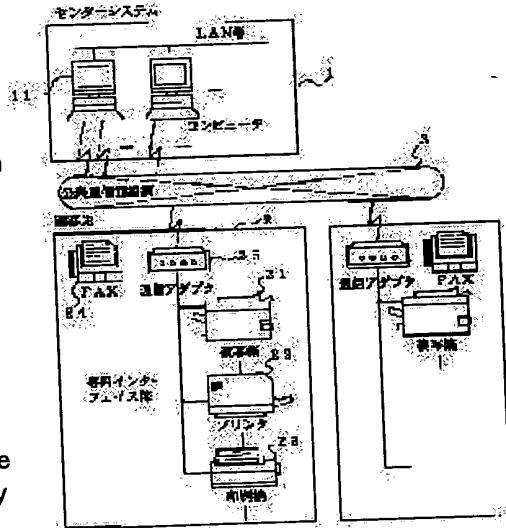
(21)Application number : 10-155253 (71)Applicant : RICOH CO LTD
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(54) REMOTE CENTRALIZED CONTROL SYSTEM

(57)Abstract:

PROBLEM TO BE SOLVED: To provide a remote centralized control system capable of economically performing remote centralized control of an image forming device in short time.

SOLUTION: When a fault occurs at a specified image forming device, fault information is automatically given to a center system 1 by a spontaneous call of the image forming device. The fault is judged whether it is restored or not by resetting the image forming device according to the received contents of the fault and when the fault is judged to be restored, a reset instruction is automatically transmitted to the image forming device at the center system 1. And specified reset operation is performed based on the reset instruction at the image forming device. And when the fault is restored, the fault information is automatically deleted at the side of the center system 1.



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